

EXTERNAL INSPECTION / AUDIT REPORTING: JULY - SEPTEMBER 2010

1.0 SUMMARY

1.1 This report provides details of all external inspection / audit reports received during the period 1st July 2010 to 31st September 2010.

2.0 RECOMMENDATION

2.1 The Executive are asked to note the contents of this report and appendix 1 attached.

3.0 DETAIL

3.1 A detailed summary of all external inspection / audit reports received for the period July to September 2010 are provided in **appendix 1**.

3.2 The number of external audit reports received for period July to September for 2010 can be compared on a service basis as follows;

Service	Jul – Sep 2010
Adult Services	4
Children and Families	0
Community and Culture	0
Education	3
TOTAL	7

4.0 CONCLUSION/SUMMARY

4.1 In summary, a total of 7 external inspection reports were received for the period July to September 2010, with the majority of these reports concerning Adult Services and the remaining 3 concerning Education.

5.0 IMPLICATIONS

5.1 Policy: None

5.2 Equal Opportunities: None

5.3 Personnel: None

5.4 Financial: None

Cleland Sneddon
Executive Director of Community Services

28th September 2010

For further information contact:
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Community Services
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Appendix 1 – Summary Reports

ADULT SERVICES

External Inspection / Audit Summary Report for Adult Services Period July – Sep 2010 Report Title: Ardfenaig Residential Home – Care Home Service Adults		
Inspection Agency: Care Commission		
Overall Ratings:		
Quality of Care and Support	Very Good	5
Quality of Environment	N/A	N/A
Quality of Staffing	Very Good	5
Quality of Management and Leadership	Very Good	5
Key Findings		
<ul style="list-style-type: none"> • Service users are involved in planning their care and support; individual care is reviewed with each person consistently and effectively • Very positive working relationships was evident with highly motivated staff • Some aspects of the way medication is administered were not in line with best practice guidance • Staffing and dependency levels continue to be an area of concern for staff • Overall – Ardfenaig continues to provide very good care to service users and has a very committed and well trained staff team 		
Date of Inspection: 8 July 2010		
Lead Officer to take forward improvement: Eleanor Cameron – Unit Manager		

External Inspection / Audit Summary Report for Adult Services Period July – Sept 2010 Report Title: Lochgilphead Resource Centre		
Inspection Agency: Care Commission		
Overall Ratings:		
Quality of Care and Support	N/A	
Quality of Environment	Good	4
Quality of Staffing	N/A	
Quality of Management and Leadership	Very Good	5
Key Findings		
<ul style="list-style-type: none"> • There are many meaningful systems in place which encourage colleagues who use the centre to have a full say in its running, the service is graded “excellent” in respect to participation and the positive outcomes this has for colleagues who use the centre • There are some areas of fire safety checks and flooring which require improvement 		
Date of Inspection: 15 July 2010		

Lead Officer to take forward improvement: Cathy Robertson – Unit Manager		
External Inspection / Audit Summary Report for Adult Services		
Period July – Sept 2010		
Report Title: Mull Resource Centre		
Inspection Agency: Care Commission		
Overall Ratings:		
Quality of Care and Support	Adequate	3
Quality of Environment	Good	4
Quality of Staffing	Good	4
Quality of Management and Leadership	Weak	2
Key Findings		
<ul style="list-style-type: none"> • All staff working at the centre are extremely dedicated and committed to their work • Service users spoke very highly of the relationships they have with staff • Concerns regarding the absence of an adequate management structure in place • Service users continue to be happy with the service they received and reported that they were involved in decisions relating to the day to day running of the service • New Area Manager Learning Disability recently appointed to Service which will add capacity to management team and improve both management and leadership within the service. 		
Date of Inspection: 14 July 2010		
Lead Officer to take forward improvement: Angela Gilchrist – Unit Manager		

External Inspection / Audit Summary Report for Adult Services		
Period July – Sept 2010		
Report Title: Thomson Court Day Care		
Inspection Agency: Care Commission		
Overall Ratings:		
Quality of Care and Support	Adequate	3
Quality of Environment	Adequate	3
Quality of Staffing	N/A	N/A
Quality of Management and Leadership	Adequate	3
Key Findings		
<ul style="list-style-type: none"> • Staff interact well with residents and were found to be very good at following through on health needs of residents in an effective and sensitive manner • Staff need to be clearer on what documentation they were required to complete for incidents • The service provided was adequate, however this could be improved on by the staff team working more consistently and closely together 		

- Managers from the services will benefit from work from Improvement and HR in relation to core competences work and improvement in PDR process which will be launched at the end of 2010.
- There was clear improvement since the last inspection

Date of Inspection: **18 August 2010**

Lead Officer to take forward improvement: **Sheila Scott – Unit Manager**

EDUCATION

External Inspection / Audit Summary Report for **Education**

Period **July – Sept 2010**

Report Title: **John Logie Baird Primary School and Pre-5 Unit**

Inspection Agency: **HMIE**

Overall Ratings:

Primary School

Improvements in performance	Good
Learners' experiences	Good
Meeting learning needs	Good

Pre-5 Unit

Improvements in performance	Weak
Children's experiences	Weak
Meeting learning needs	Weak
The curriculum	Satisfactory
Improvement through self-evaluation	Good

Key Findings

- Particular strengths of the school – Staff's development of interdisciplinary learning, use of the outside area to enhance learning and the head teacher's impact on partnerships, improving the learning environment and promoting inclusion
- Areas for improvement – children's experiences in the pre-5 unit to meet the needs of all, development of further consistent learning and teaching approaches, apply positive behaviour strategies consistently and improve the leadership and quality of learning in the pre-5 unit
- The Quality Improvement Manager for early years has met with the Head Teacher at the school and identified an action plan to address the areas for improvement. The implementation of this plan will be supported by one day per week additional teaching time provided by the early years team

Date of Inspection: **24 August 2010**

Lead Officer to take forward improvement: **Alan Shields - Head Teacher**

External Inspection / Audit Summary Report for **Education**
 Period **July – Sept 2010**
 Report Title: **Hermitage Academy**

Inspection Agency: **HMIE**

Overall Ratings:

Improvements in performance	Good
Learners' experiences	Very good
Meeting learning needs	Good
The curriculum	Very good
Improvement through self evaluation	Very good

Key Findings

- Particular strengths of the school – young people's very positive attitudes to their learning and the sense of pride in the school and its achievements, the high quality of engagements with an extensive range of partners, the ways in which staff are taking a lead in developing the curriculum and improving learning and the culture of self-evaluation and commitment to improvement
- Area for improvement – continue to develop clear roles and responsibilities for young people, parents, staff and partners in monitoring the quality of the school's work and helping to plan further improvements.

Date of Inspection: **24 August 2010**

Lead Officer to take forward improvement: **Geoff Urie - Head Teacher**

External Inspection / Audit Summary Report for **Education**
 Period **July – Sept 2010**
 Report Title: **Castlehill Primary School**

Inspection Agency: **HMIE**

Overall Ratings:

Improvements in performance	Good
Learners' experiences	Very good
Meeting learning needs	Good
The curriculum	Good
Improvement through self evaluation	Good

Key Findings

- Particular strengths of the school – confident and well-behaved children, the way children are actively involved in their learning, children's wider achievements, strong and caring relationships across the school and the way all children are enabled to succeed
- Areas for improvement – attainment in writing, further development of Curriculum for Excellence and development of tasks and activities to provide all children with sufficient challenge

Date of Inspection: **14 September 2010**

Lead Officer to take forward improvement: **Anne Littleson - Head Teacher**